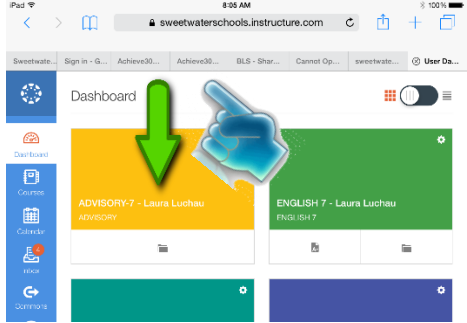




IPad Troubleshooting 101

What do you do when an app isn't working on your iPad?

You can't do that thing, that thing you have to do... you've tried everything you can think of, or **DID YOU?**


If you're having iPad issues, follow **this troubleshooting checklist**. Odds are, you can probably solve the issue on your own.

1.		If the app you're having issues with is Canvas , press your finger at the top of the screen and pull down the screen to refresh the courses page.
2.		Close down the program you're attempting to use , and RESTART IT. You can do this by double-clicking the home button on the bottom of your iPad. Your screen will show all the apps that are running and sucking the life from your iPad. To close apps, put your finger on the picture showing the app and swipe upwards. Now go back and open the app you were trying to use. Does it work now?
3.		Reboot your iPad. You do this by pressing down for three or more seconds on the power button (top right) until the screen goes PERMANENTLY DARK. Wait half a minute, then press the power button until the white apple appears on the screen.

4.



Still not working? Check your **Wi-Fi connection** in settings. It should be on "mobilestudent."

If you have no  showing on the top left of your screen, you have no Internet, which means you can't do most of the things you need to do on your iPad. You need to take your iPad to the library.

5.



Still not working? Nothing YOU can do about it. Turn your iPad into the library for repair.